

SYSTEM CAPACITY

Current System Memory Configuration: Standard System

Used Available Limit

AAR/ARS

AAR/ARS Patterns: 10 244 254

Inserted Digit Strings: 0 1200 1200

ABBREVIATED DIALING (AD)

AD Entries Per System: 100 11900 12000

AD Personal Lists Per System: 0 2400 2400

ADJUNCT SWITCH APPLICATION INTERFACE (ASAI)

Active Controlling Associations: 5 1995 2000

Notification Requests: 0 300 300

Simultaneous Active Adjunct Controlled Calls: 0 600 600

SYSTEM CAPACITY

System

Used Available Limit

ATTENDANT SERVICE

Attendant Positions: 0 68 68

Queue Length: 0 728 728

Queue/Call Status Buttons: 0 12262 12268+

Authorization Codes: 0 5000 5000

BASIC CALL MANAGEMENT SYSTEM (BCMS)

BCMS Measured Agents: 5 395 400

BCMS Measured ACD Members: 5 995 1000

BCMS Measured Splits/Skills: 19 80 99

BCMS Measured VDNs: 30 69 99

'+' Limit combined with Facility Busy Indicators

SYSTEM CAPACITY

System

Used Available Limit

CALL COVERAGE

Coverage Answer Groups: 33 167 200

Coverage Paths: 79 1921 2000

Call Pickup Groups: 8 792 800
Call Records: - - 723

CALL VECTORING/CALL PROMPTING

Total Vector Directory Numbers: 83 429 512
Meet-me Conference VDNs per system: 1 174 175
Maximum Number of Expanded Meet-me Conf. Ports: 0 0 0
Total Vectors Per System: 80 176 256
Meet-me Conference vectors per system: 1 20 20
BSR Application-Location Pairs Per System: 0 2560 2560
Background BSR Poll VDNs: 0 5 5
Vector Comment Steps (non-blank): 0 1280 1280
Policy Routing Points: 0 768 768

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SYSTEM CAPACITY

System
Used Available Limit

DATA PARAMETERS

Administered Connections: 0 128 128
Alphanumeric Dialing Entries: 0 200 200

DIAL PLAN

Extensions: 577 2923 3500
Miscellaneous Extensions: 241 659 900
UDP Extension Records: 2 10108 10110

Digital Data Endpoints: 0 800 800

Expansion Port Networks: 0 2 2

Facility Busy Indicators: 3 12262 12268+
'+' Limit combined with Queue/Call Status Buttons

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SYSTEM CAPACITY

System
Used Available Limit

HUNT GROUPS, SPLITS, OR SKILLS

Groups/Splits/Skills: 24 75 99
Administered Logical Agents: 54 1446 1500
Administered Logical Agent-Skill Pairs: 67 5933 6000
Logged-In ACD Agents: 5 25 30
Logged-In Advocate Agents: 0 0 0
Logged-In IP Softphone Agents: 0 30 30
Logged-In SIP EAS Agents: 0 30 30
Group Members Per System: 21 979 1000

| | | | |
|---------------------------------------|----|-------|--------|
| CMS Measured ACD Members: | 0 | 1000 | 1000 |
| Dynamic Queue Slots Per System: | 0 | 1000 | 1000 |
| Queue/Call Status Buttons: | 3 | 12262 | 12268+ |
| Intercom Groups Per System: | 12 | 116 | 128 |
| Modem Pool Groups Per System: | 0 | 5 | 5 |
| Personal CO Line (PCOL) Trunk Groups: | 0 | 200 | 200 |

'+' Limit combined with Facility Busy Indicators

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SYSTEM CAPACITY

| | System | | |
|--|--------|-----------|-------|
| | Used | Available | Limit |
| | ----- | | |
| RECORDED ANNOUNCEMENTS/MUSIC/AUDIO SOURCES | | | |
| Analog Queue Slots: | 0 | 150 | 150 |
| Administered Announcement Files: | 94 | 2906 | 3000 |
| TN2501 VAL Boards: | 0 | 0* | 0 |
| Media Gateway vVAL Sources: | 1 | 49 | 50 |
| TN2602 Boards with 80 VoIP Channels: | 0 | 0 | 0 |
| TN2602 Boards with 320 VoIP Channels: | 0 | 0 | 0 |
| TEMPORARY SIGNALING CONNECTIONS (TSC) | | | |
| Administered TSCs: | 0 | 128 | 128 |
| NCA-TSC Calls: | 0 | 256 | 256 |

*' Available VAL Boards limited by other inserted integ type annc boards

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SYSTEM CAPACITY

| | System | | |
|---|--------|-----------|-------|
| | Used | Available | Limit |
| | ----- | | |
| TRUNKS | | | |
| DS1 Circuit Packs: | 3 | 77 | 80 |
| DS1 With Echo Cancellation: | 0 | 80 | 80 |
| ICHT For ISDN/SIP Trunks: | 113 | 175 | 288 |
| ISDN CBC Service Selection Trunks: | 0 | 10 | 10 |
| Trunk Groups: | 4 | 95 | 99 |
| Trunk Ports: | 94 | 356 | 450 |
| H.323 Trunks (included in 'Trunk ports'): | 0 | 402 | 402 |
| Remote Office Trunks (included in 'Trunk ports'): | 0 | 450 | 450 |
| SBS Trunks (included in 'Trunk ports'): | 0 | 1000 | 1000 |
| SIP Trunks (included in 'Trunk ports'): | 0 | 450 | 450 |
| Ad-hoc Video Conferencing Ports: | 0 | 0 | 0 |

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SYSTEM CAPACITY

| VOICE TERMINALS | System | | |
|--|--------|-----------|--------|
| | Used | Available | Limit |
| ----- | | | |
| Station Button Memory (units): | 8 % | 92 % | 884800 |
| Team button / Monitored stations: | 33 | 367 | 400 |
| Customized Button Labels: | 0 % | 100 % | 54400 |
| Station Records: | 373 | 1944* | 2400 |
| Station Records Used By TTI(Not Shared): | 0 | | |
| Station Records Used By TTI(Shared): | 0 | | |
| Stations (includes BRI stations): | 318 | - | - |
| Stations With Port: | 258 | | |
| Stations Without Port: | 60 | | |
| Other Stations: | 55 | - | - |
| TTI Ports: | 0 | - | - |
| Auto Moves Stations: | 0 | 5000 | 5000 |
| Administered IP SoftPhones: | 18 | - | - |
| Video Capable H.323 Stations: | 0 | 0 | 0 |
| Video Capable IP Softphones: | 0 | 0 | 0 |
| ISDN BRI Endpoint And Trunk Ports: | 0 | 1000 | 1000 |

* Availability reduced by the number of administered VDNs

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SYSTEM CAPACITY

| TOTAL LICENSED CAPACITY | License | | |
|----------------------------|---------|-----------|-------|
| | Used | Available | Limit |
| ----- | | | |
| Station and Trunk Ports: | 352 | 548 | 900 |
| Station Capacity: | 258 | 14 | 272 |
| SBS Stations: | 0 | 500 | 500 |
| Radio Controllers: | 0 | 0 | 0 |
| Wireless Terminals: | 0 | 0 | 0 |
| XMOBILE Stations: | 0 | 0 | 0 |
| EC500: | 0 | | |
| DECT: | 0 | | |
| PHS: | 0 | | |
| Off-PBX Telephone - EC500: | 5 | 0 | 5 |
| Off-PBX Telephone - OPS: | 0 | 450 | 450 |
| Off-PBX Telephone - PBFMC: | 0 | 5 | 5 |
| Off-PBX Telephone - PVFMC: | 0 | 0 | 0 |
| Off-PBX Telephone - SCCAN: | 0 | 0 | 0 |

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OFF-PBX TELEPHONE MEMORY CAPACITY

| | Application Memory | Mapping Memory |
|--------------------------------|--------------------|----------------|
| System Limit (units): | 184800 | 4800 |
| Administered Applications (%): | 0 | 0 |

Enterprise Mobility User (%): 0 0
 Acquired Shared Mappings (%): 0 0
 one-X server Mappings (%): 0 0

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 SYSTEM CAPACITY

CONCURRENT REGISTRATION COUNTS

| | Currently Registered | System Available | Limit |
|----------------------------------|-------------------------|---------------------|-------|
| IP Stations: | 205 | 245 | 450 |
| IP Stations in TTI State: | 0 | - | - |
| IP Attendant Consoles: | 0 | 0 | 0 |
| Remote Office Stations: | 0 | 450 | 450 |
| Unauthenticated H.323 Stations: | 0 | 0 | 0 |
| AES Server Licensed IP Stations: | 0 | - | - |

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 CURRENT REGISTRATION COUNTS BY PRODUCT ID

| ID | Rel | System Regist. | Avail. | Limit | ID | Rel | System Regist. | Avail. | Limit |
|------------|-----|-------------------|--------|-------|----|-----|-------------------|--------|-------|
| AgentSC | : | 0 | 30 | 30 | : | | | | |
| IP_API_A | : | 0 | 24 | 24 | : | | | | |
| IP_API_B | : | 0 | 10 | 10 | : | | | | |
| IP_Agent 8 | : | 0 | 1 | 1 | : | | | | |
| IP_Phone | : | 205 | 245 | 450 | : | | | | |
| IP_ROMax | : | 0 | 450 | 450 | : | | | | |
| IP_Soft | : | 0 | 5 | 5 | : | | | | |
| oneX_Comm | : | 0 | 450 | 450 | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |
| : | : | | | | : | | | | |

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 SYSTEM CAPACITY

CURRENT SYSTEM INFORMATION

Software Load: R015x.02.1.016.4
 Memory Configuration: Standard
 Offer Category: A

LAST TRANSLATION LOADED INFORMATION

Software Load: R015x.02.1.016.4
Memory Configuration: Standard
Offer Category: A
Platform: 22

LOCATIONS

ARS Prefix 1 Required For 10-Digit NANP Calls? y

| Loc Name No | Timezone Offset | Rule FAC | NPA FAC | ARS Parm | Atd | Disp | Prefix Rte Pat | Proxy Sel |
|----------------|--------------------|-------------|------------|-------------|-----|------|-------------------|-----------|
| 1: Main | + 00:00 | 0 | | 1 | | | | |
| 2: | : | | | | | | | |
| 3: | : | | | | | | | |
| 4: | : | | | | | | | |
| 5: | : | | | | | | | |
| 6: | : | | | | | | | |
| 7: | : | | | | | | | |
| 8: | : | | | | | | | |
| 9: | : | | | | | | | |
| 10: | : | | | | | | | |
| 11: | : | | | | | | | |
| 12: | : | | | | | | | |
| 13: | : | | | | | | | |
| 14: | : | | | | | | | |

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LOCATIONS

| Loc Name No | Timezone Offset | Rule FAC | NPA FAC | ARS Parm | Atd | Disp | Prefix Rte Pat | Proxy Sel |
|----------------|--------------------|-------------|------------|-------------|-----|------|-------------------|-----------|
| 15: | : | | | | | | | |
| 16: | : | | | | | | | |
| 17: | : | | | | | | | |
| 18: | : | | | | | | | |
| 19: | : | | | | | | | |
| 20: | : | | | | | | | |
| 21: | : | | | | | | | |
| 22: | : | | | | | | | |
| 23: | : | | | | | | | |
| 24: | : | | | | | | | |
| 25: | : | | | | | | | |
| 26: | : | | | | | | | |
| 27: | : | | | | | | | |
| 28: | : | | | | | | | |
| 29: | : | | | | | | | |
| 30: | : | | | | | | | |

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LOCATIONS

| Loc Name No | Timezone Offset | Rule FAC | NPA FAC | ARS Parm | Atd | Disp | Prefix Rte Pat | Proxy Sel |
|----------------|--------------------|-------------|------------|-------------|-----|------|-------------------|-----------|
| 31: | : | | | | | | | |
| 32: | : | | | | | | | |
| 33: | : | | | | | | | |
| 34: | : | | | | | | | |

display system-parameters customer-options

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OPTIONAL FEATURES

| | |
|-----------------|-----------------------------|
| G3 Version: V15 | Software Package: Standard |
| Location: 1 | RFA System ID (SID): 124845 |
| Platform: 22 | RFA Module ID (MID): 1 |

USED

| | | |
|-------------------------------------|-----|-----|
| Platform Maximum Ports: | 900 | 352 |
| Maximum Stations: | 272 | 258 |
| Maximum XMOBILE Stations: | 0 | 0 |
| Maximum Off-PBX Telephones - EC500: | 5 | 5 |
| Maximum Off-PBX Telephones - OPS: | 450 | 0 |
| Maximum Off-PBX Telephones - PBFMC: | 5 | 0 |
| Maximum Off-PBX Telephones - PVFMC: | 0 | 0 |
| Maximum Off-PBX Telephones - SCCAN: | 0 | 0 |

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OPTIONAL FEATURES

IP PORT CAPACITIES USED

| | | |
|---|-----|-----|
| Maximum Administered H.323 Trunks: | 402 | 0 |
| Maximum Concurrently Registered IP Stations: | 450 | 205 |
| Maximum Administered Remote Office Trunks: | 450 | 0 |
| Maximum Concurrently Registered Remote Office Stations: | 450 | 0 |
| Maximum Concurrently Registered IP eCons: | 0 | 0 |
| Max Concur Registered Unauthenticated H.323 Stations: | 0 | 0 |
| Maximum Video Capable H.323 Stations: | 0 | 0 |
| Maximum Video Capable IP Softphones: | 0 | 0 |
| Maximum Administered SIP Trunks: | 450 | 0 |
| Maximum Administered Ad-hoc Video Conferencing Ports: | 0 | 0 |
| Maximum Number of DS1 Boards with Echo Cancellation: | 80 | 0 |
| Maximum TN2501 VAL Boards: | 0 | 0 |
| Maximum Media Gateway VAL Sources: | 50 | 1 |
| Maximum TN2602 Boards with 80 VoIP Channels: | 0 | 0 |
| Maximum TN2602 Boards with 320 VoIP Channels: | 0 | 0 |
| Maximum Number of Expanded Meet-me Conference Ports: | 0 | 0 |

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OPTIONAL FEATURES

| | |
|--|-------------------------------------|
| Abbreviated Dialing Enhanced List? y | Audible Message Waiting? y |
| Access Security Gateway (ASG)? n | Authorization Codes? y |
| Analog Trunk Incoming Call ID? y | CAS Branch? n |
| A/D Grp/Sys List Dialing Start at 01? y | CAS Main? n |
| Answer Supervision by Call Classifier? y | Change COR by FAC? n |
| ARS? y | Computer Telephony Adjunct Links? y |
| ARS/AAR Partitioning? y | Cvg Of Calls Redirected Off-net? y |
| ARS/AAR Dialing without FAC? y | DCS (Basic)? y |
| ASAI Link Core Capabilities? n | DCS Call Coverage? y |
| ASAI Link Plus Capabilities? n | DCS with Rerouting? y |

Async. Transfer Mode (ATM) PNC? n
Async. Transfer Mode (ATM) Trunking? n Digital Loss Plan Modification? y
ATM WAN Spare Processor? n DS1 MSP? n
ATMS? y DS1 Echo Cancellation? y
Attendant Vectoring? y

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OPTIONAL FEATURES

Emergency Access to Attendant? y IP Stations? y
Enable 'dadmin' Login? y
Enhanced Conferencing? y ISDN Feature Plus? n
Enhanced EC500? y ISDN/SIP Network Call Redirection? y
Enterprise Survivable Server? n ISDN-BRI Trunks? y
Enterprise Wide Licensing? n ISDN-PRI? y
ESS Administration? n Local Survivable Processor? n
Extended Cvg/Fwd Admin? y Malicious Call Trace? y
External Device Alarm Admin? y Media Encryption Over IP? n
Five Port Networks Max Per MCC? n Mode Code for Centralized Voice Mail? n
Flexible Billing? n
Forced Entry of Account Codes? y Multifrequency Signaling? y
Global Call Classification? y Multimedia Call Handling (Basic)? y
Hospitality (Basic)? y Multimedia Call Handling (Enhanced)? y
Hospitality (G3V3 Enhancements)? y Multimedia IP SIP Trunking? n
IP Trunks? y

IP Attendant Consoles? y

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OPTIONAL FEATURES

Multinational Locations? n Station and Trunk MSP? n
Multiple Level Precedence & Preemption? n Station as Virtual Extension? y
Multiple Locations? y
System Management Data Transfer? n
Personal Station Access (PSA)? y Tenant Partitioning? y
PNC Duplication? n Terminal Trans. Init. (TTI)? y
Port Network Support? n Time of Day Routing? y
Posted Messages? y TN2501 VAL Maximum Capacity? y
Uniform Dialing Plan? y
Private Networking? y Usage Allocation Enhancements? y
Processor and System MSP? n
Processor Ethernet? y Wideband Switching? y
Wireless? n
Remote Office? y
Restrict Call Forward Off Net? y
Secondary Data Module? y

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CALL CENTER OPTIONAL FEATURES

Call Center Release: 5.0

| | |
|--|--------------------------------------|
| ACD? y | Reason Codes? y |
| BCMS (Basic)? y | Service Level Maximizer? y |
| BCMS/VuStats Service Level? y | Service Observing (Basic)? y |
| BSR Local Treatment for IP & ISDN? y | Service Observing (Remote/By FAC)? y |
| Business Advocate? n | Service Observing (VDNs)? y |
| Call Work Codes? y | Timed ACW? y |
| DTMF Feedback Signals For VRU? y | Vectoring (Basic)? y |
| Dynamic Advocate? n | Vectoring (Prompting)? y |
| Expert Agent Selection (EAS)? y | Vectoring (G3V4 Enhanced)? y |
| EAS-PHD? y | Vectoring (3.0 Enhanced)? y |
| Forced ACD Calls? n | Vectoring (ANI/II-Digits Routing)? y |
| Least Occupied Agent? y | Vectoring (G3V4 Advanced Routing)? y |
| Lookahead Interflow (LAI)? y | Vectoring (CINFO)? y |
| Multiple Call Handling (On Request)? n | Vectoring (Best Service Routing)? y |
| Multiple Call Handling (Forced)? n | Vectoring (Holidays)? y |
| PASTE (Display PBX Data on Phone)? y | Vectoring (Variables)? y |

(NOTE: You must logoff & login to effect the permission changes.)

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CALL CENTER OPTIONAL FEATURES

| | |
|-------------------------------|----------------------------|
| VDN of Origin Announcement? y | VuStats? y |
| VDN Return Destination? y | VuStats (G3V4 Enhanced)? y |

USED

| | |
|-----------------------------------|---|
| Logged-In ACD Agents: 30 | 5 |
| Logged-In Advocate Agents: 0 | 0 |
| Logged-In IP Softphone Agents: 30 | 0 |
| Logged-In SIP EAS Agents: 30 | 0 |

(NOTE: You must logoff & login to effect the permission changes.)

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QSIG OPTIONAL FEATURES

| |
|--|
| Basic Call Setup? y |
| Basic Supplementary Services? y |
| Centralized Attendant? y |
| Interworking with DCS? y |
| Supplementary Services with Rerouting? y |
| Transfer into QSIG Voice Mail? y |
| Value-Added (VALU)? y |

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ASAI ENHANCED FEATURES

Increased Adjunct Route Capacity? n

SYSTEM CONFIGURATION

| Board Number | Board Type | Assigned Ports Code Vintage | u=unassigned t=tti p=psa |
|-----------------|------------|--------------------------------|---|
| 001V1 | ICC MM | S8300C HW02 FW004 | |
| 001V2 | DS1 MM | MM710BP HW11 FW047 | 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 u |
| 001V3 | DS1 MM | MM710BP HW11 FW047 | 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 u |
| 001V4 | DS1 MM | MM710AP HW05 FW018 | 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 u |

list media-gateway

MEDIA-GATEWAY REPORT

| Num | Name | Serial No/ FW Ver/HW Vint | IP Address/ Cntrl IP Addr | Type | NetRgn | Reg? |
|-----|------------|------------------------------|------------------------------|--------------|--------|------|
| 1 | achva g450 | 08IS40200430 29 .24 .3 /1 | 10 .28 .0 .2 10 .28 .0 .1 | g450 none | 1 | y |

Operating system: Linux 2.6.18-128.AV07smp i686 i686
Built: Aug 19 05:12 2009

Contains: 02.1.016.4
CM Reports as: R015x.02.1.016.4
CM Release String: S8300-015-02.1.016.4

UPDATES:

| Update ID | Status | Type | Update description |
|------------------|-----------|------|----------------------------|
| 02.1.016.4-18433 | activated | cold | patch 18433 for 02.1.016.4 |

| SES Update ID | Status | Type | Update description |
|---------------|--------|------|--------------------|
|---------------|--------|------|--------------------|

| Platform/Security ID | Status | Type | Update description |
|----------------------|--------|------|--------------------|
|----------------------|--------|------|--------------------|

CM Translation Saved: 2014-09-16 22:00:14

CM License Installed: 2010-08-12 14:36:25

CM Memory Config: Standard



שרת דוחות







